

Raasay Cottage

COVID-19

June 2020

Please rest assured that we will be taking extra precautions during changeovers to ensure the cottage is thoroughly cleaned and sanitised, to protect ourselves and our guests.

We will be wearing masks and gloves during changeovers and hands will be washed before and after.

We will be cleaning and disinfecting frequently touched surfaces (light switches, doorknobs, cabinet handles, remotes etc.) before you check in.

We kindly ask you to follow government guidance at all times including frequent hand washing and social distancing.

Entry to the cottage will be via a key safe but should you need us during your stay to fix something for example we will kindly ask you to leave the property for this time.

Do not check in if you or your family are experiencing any symptoms. We will be unable to offer any refunds if this is the case. Should you experience any symptoms during your stay and are required to self isolate please let us know as soon as possible and we will do our best, subject to availability, to extend your booking for an extra fee. However, we cannot guarantee this as we may have back to back bookings, in which case you will have to make other arrangements.

The following essential amenities will be provided:

- hand soap
- towels
- sheets
- (initial) toilet paper

Stay safe and enjoy your stay.

Cleaning Protocol

1. Wear protective gear while you clean

Personal protective items including disposable gloves and masks will be used during every changeover to provide additional protection. Hands will be washed immediately after removing gloves.

2. Ventilate rooms before you clean.

Outside doors and windows will be opened to increase air circulation.

3. Wash hands thoroughly before and after each cleaning.

Use soap and water, and wash for at least 20 seconds, or use a hand sanitizer with at least 60% alcohol.

4. Clean, then disinfect.

Use detergent or soap and water to remove dirt, grease, dust and germs. Once the surface is clean, spray with a disinfectant. Let it stand for a few minutes, then wipe. Use a new cleaning cloth for each guest.

5. Avoid touching your face while cleaning.

To prevent the spread of germs, do not touch your face, nose and eyes with unwashed hands - so pay extra attention while cleaning.

6. Use the right disinfectant.

Most common household disinfectants, as well as cleaning solutions with diluted household bleach or at least 70% alcohol, are believed to be effective against the Coronavirus. Pay special attention to frequently touched surfaces, like light switches, doorknobs, remote controls etc.

7. Wash all linens at the highest heat setting.

Including bed sheets, towels and blankets. Gloves will be used when handling laundry. Laundry baskets will be cleaned and disinfected,

8. Line rubbish bins.

Plastic bags will be placed in rubbish bins. Guests should remove these prior to check out.

9. Safely remove any cleaning gear.

Protective gear will be removed carefully once cleaning is completed. Hands will be washed immediately.